



Annual Scientific Meeting

Apply Participatory Ergonomics to Promote Work Health and Safety, Employee Wellness and Operational Efficiency (HKES Outstanding Project Award (Practitioner) 2009)

Speaker: Ms Justine Chim

Date: 12 June 2010 (Saturday)

Time: 5:00 to 6:00 pm

Venue: ST 522, The Hong Kong Polytechnic University

The application of ergonomics and occupational health and safety principles has a strategic significance in developing new workplaces at the Hong Kong Jockey Club (“the Club”). This talk will summarize the real case experience on participatory ergonomics to develop a new Telebet call centre. Internal specialists, comprising Telebet management, occupational safety and health & ergonomics, building services, and Telebet staff representatives, an external architect and academic consultants were the key contributors to develop the overall design criteria for the new centre. In the preliminary design stage, management staff and operators were also interviewed to collect user feedback on improvement needs for the existing Telebet centres. Six key areas of concern were identified and ergonomics interventions were applied in the design, mock-up, and construction stages, focusing on advancement of the global centre design, operator workstation and operational efficiency. In the design evaluation stage, groups of male and female employees from large, medium and small body build were invited for the evaluation on operator-workstation fit and operator’s seating.

Justine Chim is awarded with the HKES Outstanding Project Award 2009 (Practitioner Award). In the Annual Scientific Meeting, Justine will share her real case experience on participatory ergonomics of developing a new Tin Shui Wai Telebet Centre, The Hong Kong Jockey Club. Currently, she is the Director and Principal Consultant of MY Consulting – Ergonomics, Health and Safety and Wellness. She has over a decade’s experience in ergonomics, occupational health and safety, injury prevention and management and human resources management in the Asia Pacific region. She has been teaching Ergonomics subjects

in universities in Hong Kong and Australia. She is currently the Affiliate Associate Lecturer of the University of Adelaide, Australia and has been invited to share ergonomics and work safety experiences in the Hong Kong Baptist University. Justine Chim completed over 30 projects in her specialized areas in Asia Pacific region.

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